



3rd Party Device and System Integration Service

Average timescales for customised integration of 3rd party devices is 2 weeks and for large scale systems 4 weeks. These integrations are typically synchronised with the customer's agreed project deployment schedule, and can be managed around the customer's requirements for support, training and operational availability. Viseum will prioritise your integrations using this questionnaire covering technical, operational and commercial aspects of your project:

Technical and Operational:

1. What is the make and model of this device or system? has it been professionally selected and has it been accredited as fit-for-purpose by Viseum's Technical Certification Team?
2. Are there operational manuals for this device or system, or do you also require customised technical and operational manuals and training to be developed?
3. What is the purpose of this integration e.g. what is the project description and situational awareness requirement?
4. What date is this integration needed for?
5. What will be the potential impact if this integration is delayed?
6. Does this 3rd party device or system have APIs (Application Programming Interfaces) and/or a 3rd party digital integration support capability?

Commercial:

Once Viseum has understood the answers to these technical and operational questions then the integration costs can be understood. Viseum will then need to prioritise this integration for you commercially:

1. Is this integration for general use or is this for a specific frequent or single event?
2. How does the customer wish to pay for this integration?
 - As a one-off cost?
 - Amortized over multiple CiVMS device licenses?
 - Included in the costs of the initial or overall project?

Integration Examples:

[> Download iVOS Global F3 <](#)

[> Download iVOS Vehicle Crosscheck <](#)

[> Road Safety Enforcement System <](#)



> [Viseum Technology and Support Strengths](#) < This is a brochure presentation of our technical support and capabilities. It is very successful for Viseum sales training and provides our customers with confidence in our project support and delivery.



Legal Statement

We have invested heavily in the protection and policing of our intellectual property rights (IPR). Central to our business is the commercial protection we provide our partners in sharing these secured markets. We commit to the policing of this IPR in the following way: As with any infringement, its trade reseller is the primary target for legal action, which is, in turn, followed up by making the potential user aware of the infringing product's recall due to its illegal use. This is then followed up with full and complete legal action with the suppliers of such goods. This policy of proactive policing our markets in this way since 2002 has proven so successful that we have only ever identified one infringing party. A PLC entity was found to be trading with infringing goods and they can now no longer sell such goods into our international territories, nor can they secure investment due to this breach.

Viseum technology and software is protected by a number of intellectual property rights. Purchase of a Viseum-driven product from an authorized Viseum[®] supplier guarantees that it contains authentic Viseum[®] software, and carries with it a licence giving the purchaser permission to use the Viseum technology. Attempted use of Viseum[®] software without a valid license is in breach of international law.

Patents Granted European Patent > [EP 1 579 399](#) <, United States of America > [US 7,952,608 B2](#) <.

Registered Trade Marks Viseum[®] SafetyWatch[®]

Copyright Except where noted otherwise, all material in this document is Copyright © 2018 Viseum. No part of the materials in this document including but not limited to the text, graphics, designs and devices, may be reproduced or transmitted to third parties in any form or by any means without written permission from Viseum[®].

This document is for information only and does not constitute an agreement between Viseum and any 3rd party.



For further information on how to set up Sales Agent, Regional Reseller and Distribution agreements to become a Viseum Certified Corporate Partner please contact your Viseum representative or write to us via the Viseum website.