



3rd Party Device and System Integration Service

Average timescales for customised integration of 3rd party devices is 2 weeks and for large scale systems 4 weeks. These integrations are typically synchronised with the customer's agreed project deployment schedule. This can be managed around the customer's requirements for support, training and operational availability. Viseum will prioritise your integrations using this questionnaire covering technical, operational and commercial aspects of your project:

Technical and Operational:

1. What is the make and model of this device or system? has it been professionally selected and has it been accredited as fit-for-purpose by Viseum's Technical Certification Team?
2. Are there operational manuals for this device or system, or do you also require customised technical and operational manuals and training to be developed?
3. What is the purpose of this integration e.g. what is the project description and situational awareness requirement?
4. What date is this integration needed for, and what will be the potential impact if this integration if delayed?
5. Does this 3rd party device or system have APIs (Application Programming Interfaces) and/or a 3rd party digital integration support capability?

Commercial:

Once Viseum has understood the answers to these technical and operational questions then the integration costs can be understood. Viseum will then need to prioritise this integration for you commercially:

1. Is this integration for general use or is this for a specific frequent or single event?
2. How does the customer wish to pay for this integration:
 - As a one-off cost?
 - Amortised over multiple CiVMS device licences?
 - Included in the costs of the initial or overall project?

Integration examples:

> [Download iVOS Global F3](#) <

> [Download iVOS Vehicle Cross-Check](#) <

> [Road Safety Enforcement System](#) <



> [Viseum Technology and Support Strengths](#) < This is a brochure presentation of our technical support and capabilities. It is very successful for Viseum sales training and provides our customers with confidence in our project support and delivery.



Legal Statement

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Patents Granted European Patent > [EP 1 579 399](#) < & United States of America > [US 7,952,608 B2](#) <

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