

Viseum CiVMS and iVOS Level 1: End User Operational Training

This module is designed to enable professional CCTV security staff to fully exploit the spectrum of unique capabilities that Viseum CiVMS and iVOS software capabilities offer as the automated solution to each remote site's security issues, whilst freeing up the monitoring staff for other tasks. This will enable the user to swiftly optimize situational awareness and security within any given single or multiple areas of responsibility for the entire camera network.

Start state:

- A fair knowledge of CCTV operations, or working knowledge of the security challenges within their area of responsibility.

Aim:

- To use the entire network of cameras in order to generate situational awareness, heightened long-term security, surveillance and deterrence at each remote site.

Objectives:

By the end of this session students will be able to:

- Create automated site surveillance rules for risk management, suspect target allocation and prioritisation for each remote site.
- Operate Viseum cameras, and all other non-Viseum branded cameras, in their live proactive operational mode to deal with automatically detected security threats.
- Operate Viseum cameras, and all other non-Viseum branded cameras, in decision support of security patrols and first responders, with situational awareness and initiative in order to act either prior to, or subsequent to, an incident.
- Operate Viseum cameras, and all other non-Viseum branded cameras, in their passive standalone operational mode and deal with evidence recovery.

Viseum CiVMS and iVOS Level 2: System Administrator

This module allows the system administrator to fully exploit and optimize Viseum's unique CiVMS and iVOS software capabilities for any given security area of responsibility within their security hierarchy. It is designed to train a system administrator to optimize the network design, configure and manage the Viseum CiVMS to manage all cameras in the network. And identify any remote sites that do not use Viseum cameras which would benefit from the centrally processed iVOS software analytics, in automated support of operator staff whilst meeting the multiple requirements and priorities.

Start state:

- Current knowledge in configuring and managing IT systems and conventional IP camera networks – experienced professional security staff and resources manager.

Aim:

- Manage the best practice implementation and use of the Viseum CiVMS and centrally processed iVOS system.

Objectives:

By the end of this session students will be able to:

- Understand and exploit the unique aspects of the Viseum CiVMS and centrally processed Viseum iVOS operating software.
- Designate appropriate automated monitoring mode for each remote site.
- Manage the overseeing of installation maintenance – 1st line fault diagnosis and reporting.

Typical examples of performance improvements:

- 1) This new automated surveillance capability significantly changes how much time each remote site requires proactive camera viewing attention, and how many remote sites will now benefit from reactive surveillance.
- 2) This new performance will show greater operational savings with improved key performance indicators.

> [Viseum Technology and Support Strengths](#) < This is a brochure presentation of our technical support and capabilities. It is very successful for Viseum sales training and provides our customers with confidence in our project support and delivery.



Legal Statement

We have invested heavily in the protection and policing of our intellectual property rights (IPR). Central to our business is the commercial protection we provide our partners in sharing these secured markets. We commit to the policing of this IPR in the following way: As with any infringement, its trade reseller is the primary target for legal action, which is, in turn, followed up by making the potential user aware of the infringing product's recall due to its illegal use. This is then followed up with full and complete legal action with the suppliers of such goods. This policy of proactive policing our markets in this way since 2002 has proven so successful that we have only ever identified one infringing party. A PLC entity was found to be trading with infringing goods and they can now no longer sell such goods, nor can they secure investment due to this breach.

Purchase of a Viseum-driven product from an authorised Viseum® supplier guarantees that it contains authentic Viseum® software, and carries with it a licence giving the purchaser permission to use the Viseum technology patents. Attempted use of Viseum® software without a valid licence is in breach of international law.

Patents Granted European Patent > [EP 1 579 399](#) <, United States of America > [US 7,952,608 B2](#) <.

Registered Trade Marks Viseum® SafetyWatch®

Copyright Except where noted otherwise, all material in this document is Copyright © 2020 Viseum. No part of the materials in this document including but not limited to the text, graphics, designs and devices, may be reproduced or transmitted to third parties in any form or by any means without written permission from Viseum®.

This document is for information only and does not constitute an agreement between Viseum and any 3rd party.



For further information on how to set up Sales Agent, Regional Reseller and Distribution agreements to become a Viseum Certified Corporate Partner, please contact your Viseum representative or write to us using the Viseum website.