Viseum CiVMS and iVOS Level 1: End User Operational Training

This module is designed to enable professional CCTV security staff to fully exploit the spectrum of unique capabilities that Viseum CiVMS and iVOS software capabilities offer as the automated solution to each remote site's security issues, whilst freeing up the monitoring staff for other tasks. This will enable the user to swiftly optimize situational awareness and security within any given single or multiple areas of responsibility for the entire camera network.

Start state:

- A fair knowledge of CCTV operations, or working knowledge of the security challenges within their area of responsibility.

Aim:

- To use the entire network of cameras in order to generate situational awareness, heightened long-term security, surveillance and deterrence at each remote site.

Objectives:

By the end of this session students will be able to:

- Create automated site surveillance rules for risk management, suspect target allocation and prioritisation for each remote site.
- Operate Viseum cameras, and all other non-Viseum branded cameras, in their live proactive operational mode to deal with automatically detected security threats.
- Operate Viseum cameras, and all other non-Viseum branded cameras, in decision support of security patrols and first responders, with situational awareness and initiative in order to act either prior to, or subsequent to, an incident.
- Operate Viseum cameras, and all other non-Viseum branded cameras, in their passive standalone operational mode and deal with evidence recovery.

Viseum CiVMS and iVOS Level 2: System Administrator

This module allows the system administrator to fully exploit and optimize Viseum's unique CiVMS and iVOS software capabilities for any given security area of responsibility within their security hierarchy. It is designed to train a system administrator to optimize the network design, configure and manage the Viseum CiVMS to manage all cameras in the network. And identify any remote sites that do not use Viseum cameras which would benefit from the centrally processed iVOS software analytics, in automated support of operator staff whilst meeting the multiple requirements and priorities.

Start state:

- Current knowledge in configuring and managing IT systems and conventional IP camera networks – experienced professional security staff and resources manager.

Aim:

- Manage the best practice implementation and use of the Viseum CiVMS and centrally processed iVOS system.

Objectives:

By the end of this session students will be able to:

- Understand and exploit the unique aspects of the Viseum CiVMS and centrally processed Viseum iVOS operating software.
- Designate appropriate automated monitoring mode for each remote site.
- Manage the overseeing of installation maintenance – 1st line fault diagnosis and reporting.

Typical examples of performance improvements:

1) This new automated surveillance capability significantly changes how much time each remote site requires proactive camera viewing attention, and how many remote sites will now benefit from reactive surveillance.
2) This new performance will show greater operational savings with improved key performance indicators.

> Viseum Technology and Support Strengths < This is a brochure presentation of our technical support and capabilities. It is very successful for Viseum sales training and provides our customers with confidence in our project support and delivery.

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