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Stuart Thompson
Viseum (UK) Limited

Dear Stuart

I am Police Constable Matt Naidu and I am currently attached to the Wandsworth London Borough. My role is a Surveillance Officer and I deal primarily with detecting crime, assisting front line officers, organising operations with the use of CCTV and advising on strategy.

I came into contact with Viseum in Spring 2010 whilst organising operations involving serious offences for a wide variety of issues in London. Just four Re-deployable Viseum cameras have been deployed throughout one of our highest crime areas. The Viseum cameras are in constant use as they are able to move by themselves and monitor suspects so that faces can be clearly identified. Viseum technical support trained us how to easily mask out unnecessary parts of the picture so that the camera would only focus on what we needed. The camera's evidence is easily viewed on a laptop. The evidence that can be obtained and gathered is immense. Viseum records for a vast time allowing download to be accessed easily. This enables other avenues of investigation to take place while Viseum cameras are left working on their own.

Project 1

I was informed that a known gang of suspects at a specific location were dealing drugs and organising fights. I requested our overt operations division to supply me with the Viseum IMC equipment, necessary to conduct surveillance on this specific group. This was the initial installation to see just how effective these cameras were.

The playback facility was easy to navigate and use. By using this I was able to collate information relating to the gang that was gathering and with this information arrest them during a drug deal that resulted in the gang members being convicted. Since this operation there have been no sightings of the gang members or associates within the area.



Project 2

The next project I was tasked to deal with in June 2010 was a suspect who was sexually assaulting females on a public common. Our problem here was that there were no lamp posts with power adapters for the CCTV deployable cameras. The Viseum cameras gave us the solution by locating the cameras outside the common but focusing on many areas leading into and away from the area. The six wide view cameras covered the vast area and the fact that each camera has a PTZ meant that we had complete close-up coverage.

I capitalised on this project by using three Viseum cameras and was able to view all areas in and around the common. Each camera was able to zoom into the common as well as the adjacent roads. Success was in the making. A male suspect of age 13 years old was arrested and charged on multiple offences of sexual assault. Viseum had proved once again that it was able to gather evidence as well as follow suspects in real time.

Viseum's evidence was also used to identify a vehicle used by a gang stealing motorcycles. Having been identified by Viseum this vehicle was later found abandoned and then examined for intelligence on the gang prior to crushing it. None of this intelligence or evidence could have been achieved without the Viseum camera.

Project 3

I was immediately given another task to deal with that involved the arresting of a suspect who was known as the 'slit throat robber'. The suspect was committing these crimes in an area that was in a CCTV black spot. I immediately requested that the Viseum units be used. We were able to cover the area with ease and with the aforementioned capabilities of Viseum cameras we were able to gather intelligence immediately on the pedestrian traffic. Within days we had gathered Intel on a few known suspects and were ready to have them brought in for questioning. The suspect was arrested from a victim identifying him as a result of the images seen from Viseum.

Project 4

At present we are faced with yet another task of gathering evidence on a number of suspects who have targeted a well known food and off licence store. Upon reading through crime reports and also visiting the site I determined just how the suspects had managed to get away with not being caught. The site has four side roads and a petrol station that all offer cover. The only way we could combat such a task of maximum evidence gathering with minimal equipment was to endorse the use of Viseum again. The Viseum units were set up and immediately Intel was being gathered. Whilst the first unit was being erected a suspect nearby who was paying close attention had walked a circuit of the area. His movements were immediately noticed by the Viseum camera and he was being followed automatically.

Viseum Support

The Viseum support team have proved throughout that they are available to deal with any technical requests. The team offer support when others do not have support. Their vision in wanting to improve an already great service and product is astonishing. Their support team has often asked me on how the system could be improved for users. I am equally impressed that Viseum not only listens to comments but is always willing to take on board those suggestions and implement them.

Conclusion

The Viseum camera has the ability to offer a complete package in CCTV. I have not come across anything within law enforcement that is better. When I would usually have to use five to six cameras to cover an area, I can now use the one Viseum unit. The ability to shade out buildings and other borders is vital to having exactly the right view on playback. The evidence gathered by the Viseum cameras has also helped me collect Intel on antisocial behaviour throughout all projects, which I am now collating to find patterns leading to more serious offences, as it inevitably does.

Every project that I have dealt with has been met with different challenges. Viseum has met all these challenges and has been able to give us more than we thought was possible. Viseum can be used for the more serious crimes and also for general surveillance for domestic use. These cameras were introduced to me as a camera solution that will deliver results faster than anything else. Having had to deal constantly with a great deal of video evidence throughout my career I have now used these cameras through enough projects to be happy that they do exactly "what it says on the tin". I propose to use Viseum whenever faced with a situation where CCTV is needed and during each deployment and I now actively look for the next projects to carry on benefiting from these cameras.

I have had firsthand experience of law enforcement during security deployment after 9/11 and 7/7 in London. Having Viseum at that time would certainly have been of assistance. Viseum is like the silent partner that any law enforcement officer wants and needs. It is evident that my support is with Viseum, for its effectiveness in service. This is an endorsement for the use of Viseum cameras as I am happy to recommend them to other law enforcement agencies, so that they too can take advantage of this crime fighting weapon.

Respectfully



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Metropolitan Police Service